



3300 Las Vegas Blvd S, Las Vegas, NV 89109
Email: Tlresv@treasureisland.com | Fax: 1.702.894.7482

*Prior to completing the official **TI Best Rate Guarantee (BRG) Claim Form** on the following page, please be sure to review these **TERMS & CONDITIONS**.*

- 1) If you find a lower price, on any website based in the U.S.A., for a room or suite (that includes the exact same dates, room or suite type, number of guests, added valued (if applicable), tax percentage and/or resort fees, etc.), or show tickets (for the exact same performance date, time, tax percentage and/or fees, etc.), and **submit an official TI BRG Claim Form within 36 hours** after confirming reservations with Treasure Island (confirmation number required), TI will **honor the lower pricing** as well as provide you with **two (2) complimentary dining vouchers** to use during your stay (i.e. vouchers expire at check-out).
- 2) Honoring the lower price would apply, but complimentary dining vouchers are **NOT applicable to non-hotel guests** as well as those cases where the lower or equal price is available directly from the TreasureIsland.com website or TI Room Reservations call center.
- 3) The TI BRG applies to **hotel only reservations** and/or **show ticket reservations** made on **TreasureIsland.com** or through the TI Room Reservations **call center**. The TI BRG does NOT apply to rates on air-hotel packages, show-hotel packages, private offers that require membership or any type of opt-in requirement, or any other pricing that is not available to the general public (e.g. opaque “name your price” websites, corporate rates, group rates, casino member rates, military rates, etc.).
- 4) Only **one (1) claim form** may be submitted in a 36-hour period.
- 5) Claim form must be **submitted within 36 hours** of confirming the original reservation. Reservations made within two (2) days / forty-eight (48) hours of the arrival or performance date do not qualify for the TI BRG.
- 6) If the claim form cites multiple room night reservations and/or show tickets, the **total cost** (including taxes and fees) will be evaluated in determining whether the qualifying website offers a lower price.
- 7) TI Room Reservations **must be able to verify**, at its sole discretion, the claim form qualifies and meets all conditions of the TI BRG including these terms and conditions.
- 8) Claim forms submitted between the hours of **8:00 a.m. to 8:00 p.m. Pacific Time** are normally processed within 48 hours. Notifications submitted outside these hours will be processed within the next two (2) business days.
- 9) Claim forms are not considered valid until a **written confirmation** via e-mail from Tlresv@treasureisland.com is received by the person submitting the claim form.
- 10) These TI BRG terms and conditions are **subject to change** without prior notification, and at the sole discretion of Treasure Island Hotel & Casino management.



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OFFICIAL CLAIM FORM

Must be completed in full, and emailed to Tlresv@treasureisland.com or faxed to **1.702.894.7482**.
Claims will not be accepted via phone, text, social media or any other communication method.

Your Email Address: _____

First & Last Name: _____

Best Contact Phone Number: _____

Check-In Date (mm/dd/yyyy): _____

Check-Out Date (mm/dd/yyyy): _____

Number of Guests: _____

Room/Suite Type: _____

TI Confirmation Number: _____

TI Rate (before taxes): _____

Lower Rate Quoted (before taxes): _____

Company/Website Offering Lower Rate: _____

Additional Comments: _____

If possible, please also provide any **computer screen shots or other documentation** that shows the lower rate quoted keeping in mind the information must be verified by TI Room Reservations.

Submitting this form via email to Tlresv@treasureisland.com or fax to 1.702.894.7482 does not confirm receipt by Treasure Island Room Reservations. You should receive a reply within 48 hours after submitting form.

Thank you for allowing us to provide you with our Best Rate Guarantee!